

Integrated facilities management & managed IT

Services for your building, staff and workplace technology.



CLOSED CIRCUIT WORKS (PTE. LTD.)

UEN 201412250C · Singapore

bizSAFE Level 3

Workplace safety and health

E45515 · Valid until 15 July 2027

Facilities maintenance, specialist coordination and managed IT support. We agree the scope, responsibilities and follow-up before work starts.

consultant@ccwsg.com

Integrated facilities management

Maintenance, repairs and specialist coordination, including the connected systems used by your building.

Electrical & lighting

We look after power, lighting and electrical controls, with qualified specialists involved where the work requires them.

Plumbing & water systems

We repair taps, toilets, water pipes and drains, and arrange specialist help for water-tank maintenance.

Air-conditioning & mechanical systems

We arrange servicing and follow up faults in air-conditioning, ventilation, fans and mechanical equipment.

IT networking and connected systems

We support your networks, audio-visual equipment and building security systems, including Wi-Fi, displays, CCTV and door access.

Building repairs & improvements

We repair doors, finishes and other parts of your building, and help plan alterations, renovations and reinstatement work.

Pest, landscape & specialist servicing

We coordinate pest control, landscaping, lift and fire servicing with appointed providers.

Surveys & site inspection

We inspect and document site conditions so you can plan repairs, improvements or further investigations.

Facilities advisory & training

We help facilities teams plan maintenance, understand their responsibilities and learn how to respond to common faults.

We agree what is included for your site. Our team carries out the work or coordinates an appointed specialist, with qualified sign-off where required.

Managed IT services

Support for staff accounts, devices, networks, cabling and business systems. We agree the systems covered, support arrangements and specialist responsibilities for your organisation.

Networks, cabling & infrastructure

Network installation and support, from structured cabling and Wi-Fi to gateways, firewalls, switches and routers.

Staff IT support

Help with the everyday IT problems that interrupt your team's work, with clear ways to report an issue and follow its progress.

Accounts, email & access

Administration for Google Workspace and Microsoft 365, including the accounts and permissions people need to do their jobs.

Computers & device management

Setup, maintenance and device policies for the computers and mobile devices included in your service agreement.

Servers & virtual infrastructure

Support for agreed servers and virtual environments, with a clear split between infrastructure work and the application vendor's responsibilities.

Backup & recovery

Backup arrangements that identify what needs protecting, how long copies are kept and how recovery will be checked.

IT security & data handling

Practical support for access controls, device protection and security follow-up, with your organisation retaining approval over its systems and data.

Business applications & vendor coordination

Follow-up across your software and service providers, so application faults, renewals and outstanding work have a clear owner.

Support hours, response targets, recovery goals and provider responsibilities are agreed in the service agreement.

How we work

01 Tell us what you need

Share the location and the problem. We check the details and agree the next step.

02 Plan the work

We arrange the right technician or appointed specialist, with a quotation for larger jobs.

03 Carry out the work

We record what we find and do, with photographs where useful and professional sign-off where needed.

04 Follow up

We track parts, vendor follow-up and return visits. Reports and monthly summaries show what still needs attention.



Electrical maintenance

Practical support for everyday building systems.



CCTV and connected systems

Support for the systems your site uses every day.

CCW Academy

Practical maintenance training for facilities teams. Ask about basic training or the 16-hour advanced programme, with eight hours of theory and eight hours of supervised practice.

Talk to us about your site

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